

ANNUAL CMMC HOSPICE VOLUNTEER TRAINING
APRIL 23 & 24, 2019
CENTRAL MONTANA MEDICAL CENTER'S MEC ROOM

Tuesday – April 23		
TIME	TITLE	PRESENTERS
7:30 – 8:00	REGISTRATION Continental Breakfast	Enjoy coffee, fruit, & rolls
8:00 – 8:15	Let's Get Acquainted – Ice Breaker	Eileen V. Stahl, Volunteer Coordinator
8:15 – 8:25	Hospice Introduction/"Extraordinary Care by Extraordinary People"	Eileen V. Stahl, Volunteer Coordinator DVD – 6 minutes
8:25 – 9:15	PANEL What is Hospice? Facilitated by Kathy Ward, RN	Dr. McMahon; Stacey Metcalf, HCA, Jami Sisty, RN; Janelle Painter, PT; Jennifer Granot, SW; Sue Menge, Chaplain, Vicki Minzel, Volunteer
9:15-9:30	Take a Break	Take a Break
9:30 – 10:00	At Hospice Admission: Patient Bill of Rights, Family Dynamics, Advanced Directives, 5 wishes, POLST, etc.	Amanda Larson, RN
10:00 – 10:30	Privacy and HIPAA Regulations	Teal Miller, HIM Manager/Privacy Officer
10:30 – 11:00	Signs and Symptoms of Death	Camille Stickel, RN
11:00 - 11:15	Take a Break	Take a Break
11:15 – 11:55	***MANDATORY – Employee Health/ Infection Prevention	Laurie Ray, RN Denise Jimmerson, RN
12:00 – 1:00 pm	LUNCH ON YOUR OWN – Take all of your items with you	Diabetes Class in the MEC Room
1:00 – 1:30	Pain & Symptom Management & Comfort Care	Wendy Delaney, RN
1:30 – 2:00	Facing Death: Understanding End-of-Life Patient Needs	DVD – 15 minutes
2:00 – 2:45 (Part 1)	Archived Webinar: "Working with People from Different Cultures & With Different Beliefs"	45 minute webinar (Please attend the next session)
2:45 – 3:00	Take a Break	Take a Break
3:00 – 3:30 (Part 2)	"End-of-Life: Spiritual Panel"	Facilitated by: Sue Menge, Spiritual Coord
3:30 – 4:15	Effective Communication Skills	Denise Seilstad, MSU Extension Agent
4:15 – 4:20	Take a Break	Take a Break
4:20 – 4:40	Tour of CMNRC (Nursing Home) and Acute Care Hospice Rooms	Marie Gacke, DON - CMNRC Acute Care Staff
Wednesday – April 24		
7:30 - 8:00	Continental Breakfast	Enjoy coffee, fruit, & rolls
8:00 – 8:45	Facing Death: Providing Physical, Emotional, and Spiritual Comfort to Loved Ones	DVD – 33 minutes
8:45 – 9:45	Grief and Bereavement	Jennifer Granot, SW
9:45 – 10:00	Take a Break	Take a Break
10:00 -11:15	Archived Webinar: Volunteering with people who have Alzheimer's Disease/Dementia	45 minutes – Webinar Discussion - Brigitte Owen, LPN
11:15 – 12:00	Funerals, Options, and Information	Ralph Mihlfeld, Creel Funeral Home
NOON	LUNCH ON YOUR OWN	LUNCH ON YOUR OWN
1:00 – 1:45	"A Matter of Time: Coping as a Caregiving Professional"	DVD - 20 minutes Eileen V. Stahl, Volunteer Coordinator
1:45 – 2:00	Facing Death: The Gift of Being There	DVD – 13 Minutes
2:00 –2:45	A Family Story	Phil and Shelene Reno, Family Members
2:45 – 3:00	Take a Break	Take a Break
3:00 – 4:30	Just "What" Do Volunteers Do?	Eileen V. Stahl, Volunteer Coordinator

For more information on this patient care volunteer training, please call Eileen V. Stahl at 535-6302.